



# 3-YEAR LIMITED WARRANTY

## Flavor Burst CTP (Color Touch Panel) Series Machines

(excludes SNS models)

Electronic registration can be performed at [www.flavorburst.com/install](http://www.flavorburst.com/install)


THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES AND REMEDIES UNDER THE LAW, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE ORIGINAL OWNER'S REMEDY WITH RESPECT TO ANY QUALIFYING FLAVOR BURST MODEL SHALL BE LIMITED TO THE REPAIR OR REPLACEMENT OF DEFECTIVE COMPONENTS UNDER THE TERMS OF THIS WARRANTY. THIS WARRANTY IS NON-TRANSFERABLE.


ALL RIGHTS TO CONSEQUENTIAL OR INCIDENTAL DAMAGES (INCLUDING BUT NOT LIMITED TO CLAIMS FOR LOST SALES, LOST PROFITS, PROPERTY DAMAGES OR SERVICE EXPENSES) ARE EXPRESSLY EXCLUDED. NO DISTRIBUTOR, DEALER, NOR ANY PERSON IS AUTHORIZED TO MAKE ANY COMMITMENT OR ASSUME ANY LIABILITY ON BEHALF OF FLAVOR BURST COMPANY, LLP BEYOND THIS WARRANTY.


This warranty covers only defects in materials and workmanship under normal use and service for the first thirty-six months after the date of installation as recorded on the Installation & Checkout Form. In order for the warranty to remain in effect for the entire warranty period, an annual checkup must be performed by a local distributor or authorized service agent. Flavor Burst Company, LLP will provide replacement components for those that become defective during the warranty period due to normal operation or maintenance of the machine. Any replacement part installed in the third year of the machine's warranty will have a one year warranty from the date it was installed. Flavor Burst Company, LLP reserves the right to provide reconditioned parts for use as replacement parts. Distributor Notice: Return materials requests must be submitted within 60 days of service.


NOT included are the following: (1) CTP-SNS systems (2) "wear items" such as seals, o-rings, peristaltic pump tubing; (3) required cleaning, maintenance, and lubrication; (4) labor, transportation, and taxes/duties associated with the diagnosing of the source of a problem, the removal and return of any defective parts, or installation of the replacement part; (5) repairs required because of operator misuse as defined below, or fire or other casualty.

Misuse includes but is not limited to the following: (1) failure to clean, lubricate, and assemble as per the operator's manual; (2) using improper cleaning chemicals; (3) failure to replace damaged or worn "wear items" or any items that require periodic replacement; (4) overloading the drive motor by dispensing product that is too cold or firm; (5) using flavoring products that have not been approved by Flavor Burst Company, LLP; (6) mishandling parts; (7) improper attachment or installation of the equipment such as using a non-grounded power source; (8) allowing the units to be stored, transported, or operated in temperatures below 35 degrees Fahrenheit; (9) damage caused by water; (10) breakage or damage to the touch panel screen or display glass.

 **WARNING.** FLAVOR BURST UNITS ARE DESIGNED TO OPERATE WITH FLAVORING PRODUCTS THAT ARE FUNCTIONAL WITH THE SYSTEM. USING FLAVORING PRODUCTS CONTAINING PARTICULATES, SEEDS, FIBROUS MATERIALS, GRANULAR MATERIALS, POWDERS, CERTAIN ACIDS, CHEMICALS, OR FORMULATIONS THAT ARE OF HIGHER VISCOSITY COULD POTENTIALLY CAUSE DAMAGE TO THE PUMPS, TUBING, MICROPROCESSOR, POWER SUPPLY, AND OTHER FUNCTIONAL PARTS IN THE SYSTEM. USING FLAVORING PRODUCTS THAT HAVE NOT BEEN APPROVED BY FLAVOR BURST COMPANY WILL VOID THIS WARRANTY.

 **WARNING.** Do not transport or store the Flavor Burst unit in temperature below 35 degrees Fahrenheit unless all fluids are purged from the pumps and lines. Allowing fluids to freeze or solidify inside the pumps and lines may cause damage to these components. Refer to the instruction manual for the correct procedure to purge fluids from the unit for storage. The warranty does not apply to parts that are damaged due to freezing or lack of maintenance.

 **WARNING.** This warranty is valid only to the original purchaser of the machine and only if the required service work is performed by a Flavor Burst LLP authorized distributor or authorized service agency.

 **WARNING.** Do not connect this equipment to a non-grounded outlet. Using an electrical service that is not a grounded outlet can immediately damage the microprocessor and will void the warranty.